LEARNING OBJECTIVES

On completion of the chapter, the reader will be able to:

1. Identify social determinants of health and their relationship to culture.
2. Compare and contrast cultural and community competency.
3. Discuss reasons why cultural competency is important in healthcare.
4. Compare models of cultural competency.
5. Examine how legal and regulatory requirements related to cultural competency influence accreditation standards.
6. Discuss how using the patient explanatory model can influence a provider’s treatment plan.
7. Describe trends of complementary and alternative medicine use found among various racial and ethnic groups in the United States.
8. Differentiate between stereotypes and generalizations.
9. Assess how acculturation could influence a patient’s health beliefs.
10. Compare and contrast how different racial, ethnic, and religious backgrounds can influence health beliefs and practices.
11. Explain how communication styles can affect patient care in different cultures.
13. Develop a care approach for working with patients from diverse backgrounds.
14. Evaluate the importance of organizational and individual self-assessment in cultural competency.